



Embassy of the United States of America

Tokyo, Japan

April 25, 2016

To: All Prospective Quoters
From: Adham Z. Loutfi, Contracting Officer *AZL*
Subject: Question and Answer (Q&A) Correspondence No. 1
Reference: Request for Quotations (RFQ) No. SJA800-16-Q-0673
Avocent KVM Switch

In response to questions received in regard to the referenced Request for Quotations, the Contracting Officer is disseminating the following information.

Question 1:

A) Installation and Set Up

• Do you need installation and setup service of the switches? Or you just need delivery of the switches?

Answer 1:

No need installation service.

Question 2:

B) Warranty

• Does "Delivery Date" mean the day when the switch arrives at each destination? Not US Embassy Tokyo?

Answer 2:

The all items should be delivered to each American Center, PAS office and US Embassy on July 2016.

Question 3:

• Should warranty cover the connectors and the cables beside the switches?

Answer 3:

All Avocent items i.e. KVM Switch, cables and connectors should be covered by warranty.

Question 4:

C) Others

• Point of contact of US Embassy concerning this case is only somebody in Tokyo? Or do we have to talk to POC on each site?

Answer 4:

No need to contact to each office.

POC is as follows;

Information Systems Center (ISC)

U.S. Embassy Tokyo

-End of Q&A Correspondence No. 1-