

From: US Embassy Tokyo Cruise Ship Quarantine Inquiries <USGShipContact@state.gov>
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Subject: INFORMATION FOR U.S. CITIZENS- DIAMOND PRINCESS
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U.S. Embassy Tokyo

INFORMATION FOR U.S. CITIZENS- DIAMOND PRINCESS

As we notified you yesterday, the U.S. Government recommends that U.S. citizens disembark from the Diamond Princess and return to the United States. This is a rapidly evolving situation and we are taking additional steps to assist U.S. citizens. Please know the safety and well-being of our citizens is the U.S. Government's top priority. To this end, the U.S. government has chartered flights that will depart Yokohama to the United States on Sunday, February 16. These charter flights are the only opportunity for eligible passengers to fly to the United States until March 4, 2020, at the earliest. This date is 14 days after the remaining passengers are expected to depart the ship on February 19.

Based on the high number of COVID-19 cases identified onboard the Diamond Princess, the Department of Health and Human Services made an assessment that passengers and crew members onboard are at high risk of exposure. Given this assessment, the U.S. Government is chartering these flights to minimize the risks to your health going forward.

In order to ensure a smooth repatriation process to the United States, the U.S. Embassy in Tokyo requires your response **by 10:00 am Tokyo time**. As you consider whether to take advantage of this option, we are sharing additional information with you about these onward arrangements:

- Health authorities will screen all passengers prior to allowing them to board the chartered flights. No symptomatic or infected passengers will be allowed to board.
- Passengers on the chartered aircraft will be quarantined in the United States at Travis Air Force Base in Fairfield, California or Lackland Air Force Base near San Antonio, Texas for 14 days upon arrival. These sites were specifically selected to ensure health care facilities are immediately available in the vicinity to treat any medical needs.
- Medical professionals will be present on the flights to provide medical care, if needed. You will have access to medication and medical care at all times.
- If your immediate family member is not a U.S. citizen, they will also be accommodated on these flights.
- **You will not be liable for the cost of the chartered flights to the United States.** However, after your quarantine in the United States, you will be responsible for your onward travel to your home.
- We would like to highlight potential constraints that would impact your return to the United States in the next two weeks if you choose not to take these flights and instead choose to

remain on the ship until February 19. After you disembark from the Diamond Princess, under U.S. quarantine orders, you will be required to wait 14 days without symptoms and positive test results before you are permitted to board commercial flights to the United States.

- Governments in the region have been implementing fast changing travel rules in regard to individuals who have been in high risk environments for exposure to COVID-19. These charter flights are your only option to fly to the United States before March 4, 2020, at the earliest.

If you reside in Japan, or another location outside of the United States, and therefore elect not to use the chartered transportation, after you disembark you may be subject to abide by local quarantine and health monitoring obligations as required by the Government of Japan or your local health authorities.

Thank you again for your patience and cooperation. These measures are consistent with the most current medical assessments available, and the careful policies we have instituted to limit the potential spread of the virus. We are deeply grateful to the Government of Japan, Carnival Cruise Line, and public health authorities around the world, who are working diligently to contain and control the spread of the illness. We reiterate our deep appreciation for your patience and understanding.

Please note, if Embassy Tokyo has already received your response regarding the charter flights, you do not need to reply again.