

February 19, 2020
U.S. Embassy Tokyo

URGENT INFORMATION FOR U.S. CITIZEN PASSENGERS ON THE DIAMOND PRINCESS

The Japanese government intends to start the disembarkation process from the Diamond Princess on February 19. We understand that not all passengers will be allowed to disembark at once and it is possible that disembarkation will take place over a number of days. We are writing to provide additional guidance and next steps between disembarkation from the Diamond Princess and your onward travel to the United States.

As per our prior notification, the U.S. Centers for Disease Control and Prevention (CDC) has concluded that despite efforts of quarantine there is a high risk that passengers currently onboard the Diamond Princess have been exposed to COVID-19. To limit the risk of spreading the disease, CDC has recommended travel restrictions on individuals potentially exposed to COVID-19. The travel restrictions will prevent passengers, including U.S. citizens, on board the Diamond Princess from traveling to the United States for at least 14 days following disembarkation. Formal follow-up notification to you from the CDC is forthcoming.

The U.S. government remains committed to working with the Japanese government to support you and protect public health. Further details and guidance can be accessed by contacting Embassy Tokyo's American Citizen Services at the email or phone number below. If you have not already provided us with your contact information as well as your full name, date of birth, and passport number, please do so immediately so we can provide you with appropriate information on steps we are taking to support all the passengers from the Diamond Princess.

We expect CDC to provide additional guidance on communications related to your health during the intervening period. Should you become ill during this period, remain in your lodging and please notify Embassy Tokyo's American Citizen Services so that we can connect you with appropriate public health officials. If you experience a medical emergency, please go to the nearest emergency room.

We understand that you have been through a challenging time and that you are ready to move forward with plans for returning to life off-board the Diamond Princess. Please be assured that the U.S. Embassy is fully aware of the difficulty of this situation and will continue to support you to the fullest extent possible.

We appreciate your patience, cooperation and understanding.

U.S. Embassy Tokyo Contact Information:

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<https://jp.usembassy.gov/u-s-citizen-services/>